

GLOSSARY

Aids. Shower and toilet chairs as well as electric beds are free of charge. Patient lifts and electric wheelchairs may be rented for an additional charge. Please tell us what you need during booking.

Air-conditioning. Every hotel room has air-conditioning. Please turn it off, when you're not in your room. All windows and doors have to be closed, or else it will turn off automatically. A temperature setting of 23 degrees will keep the room cool and protect you from cold. Please contact us if you need help setting the air-conditioning.

Airport transfer. We will get you from the airport and bring you back. Our vehicles are wheelchair-accessible. Please inform us about your arrival and departure times.

Allergies. We're serving lactose-free and gluten-free food. If you have one of these or any other intolerances, please let us know in advance.

Arrival and departure. Check-in from 3 pm, check-out until 11 am. In case your plane leaves in the evening, you may stay in your room longer and enjoy an additional dinner. The surcharge is 20 €. Please inform us early.

ATM. An ATM of the Piraeus Bank can be found on the main road of Korinos.

Babies. During your stay, we will provide you with baby cots and linen. At our reception desk, you'll get baby-phones, bottle warmers and further equipment, if available. We may charge a little deposit.

Babysitter. We will organize a babysitter upon request.

Bathrobes. We're handing out bathrobes at the reception desk. Please contact our staff.

Beverages. Every day, we will put two 500 ml bottles of water into your fridge. The tap water comes right from Mount Olympus and can be used without hesitation. Brought along meals and drinks may be consumed inside your hotel room.

Bicycle rental. Please talk to our staff at the reception desk. We offer mountain bikes (7 € per day) and e-bikes (14 € per day). Weekly rates and handbikes upon request.

Bicycle tours. We show you the most beautiful routes of the region, get you there and take you back to the hotel (fee-based). Talk to our staff for more information.

Breakfast. A rich buffet will be served between 8 and 11 am.

Please inform us about your allergies and food intolerances in advance.

Car rental. There are several international and local car rentals located around the airport of Thessaloniki (THX). We will make a reservation for you.

Cleaning. Your hotel room will be cleaned on a daily basis.

Copies. At our reception desk, we make copies for 20 Cents per page.

Credit cards. Please contact us if you wish to pay via EC or credit card.

Dinner. A rich dinner menu will be served between 6 and 9 pm. If you expect to be late or wish to cancel your dinner, please inform us in the morning.

Doctors. You will get the addresses and phone numbers of all local doctors at the reception desk.

Dogs at the beach. At our hotel beach, free-running dogs might visit from time to time. Please don't feed them!

Dogs running free. In Sevasti, dogs walk around on their own. That's usual and doesn't mean that they don't have a master. Please don't feed or take them to the hotel.

Dryer. All hotel rooms are equipped with dryers.

EC and credit cards. Please contact us if you wish to pay via EC or credit card.

Excursions. A notice board with all weekly excursions is located right next to the reception desk. Please register one evening in advance. We're also organizing individual trips. Please contact us in time, so that we can provide you an offer. A brochure with the most beautiful destinations can be found at the reception desk.

Extinguishers. Extinguishers are placed on every floor.

Fire. In the case of fire, please call 100 to inform our staff. The emergency telephone number is 112. Leave your room and follow the marked paths to get outside the building.

Fire protection. Smoking and lighting candles is prohibited in all hotel rooms. Please note the escape plans and emergency instructions in your room on arrival.

Flowers. Please contact our staff at the reception desk if you wish to buy flowers.

Fly screens. We help you to open and close the fly screens.

Hairdresser. We'll organize a hairdresser upon request.

Prices for women

Washing, cutting, drying: 20 €

Washing and styling: 14 €

Dyeing, strands: +15 €

Perm: +15 €

Prices for men

Washing, cutting, drying: 12 €

Half-board / dinner menu. We're serving a three-course menu between 6 and 9 pm. In case you'd like to eat at a different time, please let us know in advance. We're trying to avoid food waste and for that reason, we will ask you about your menu wishes one day in advance. All products are fresh and bought locally. For special requests, please contact our staff.

Internet. Free WiFi is accessible in our hotel. No password is required. Please note that downloading and streaming movies is not permitted.

Lost items. If you lose or find something during your stay, please contact our staff at the reception desk.

Language. Our hotel staff speaks English.

Location. Our hotel is located outside the village of Sevasti. Consult our staff in order to learn about the most beautiful walking routes.

Luggage storage. Your luggage may be stored inside our baggage compartment depending on its capacity. Please contact our staff at the reception desk.

Non-smoking rooms. Smoking is strictly forbidden in all hotel rooms. A violation will lead to a surcharge for the biological odour elimination. Please also don't smoke on your balcony out of respect for the other guests.

Parking. Free parking lots are at your disposal.

Pets. We love animals! You may bring your dog for 7 € per night. Please understand that your dog has to be leashed on the whole hotel area out of respect for the other guests.

Pharmacy. A pharmacy is located right in Sevasti. Follow the street until you get to the main road and turn right. You will find the pharmacy on the 2nd corner.

Opening hours:

Monday – Friday: 9 am – 1 pm

Tuesday, Thursday, Friday: 6 – 8 pm

The pharmacist speaks English.

Police. Telephone number: 110

Post. A post box is located at the reception desk. Stamps

and post cards can be bought there, too.

Postage stamps. You can buy postage stamps for postcards and standard letters at the reception desk.

Radio. Several channels can be received on your TV.

Rating. We're happy to receive your praise and blame in a personal discussion.

Refuelling. A gas station is located in Korinos, 5 km from Sevasti. A gas station attendant will do the refuelling.

Repair works. Please contact our staff, if you find any technical defects in your room or the hotel.

Residence extension. In case you'd like to stay longer, please talk to our staff at the reception desk.

Safe. To lock away your valuables, there is a safe in every hotel room. All junior suits offer a lockable drawer instead. We accept no liability for lost items. Please leave your safe open on departure.

Sewing kit. You can get a sewing kit at the reception desk.

Shopping. There's a small supermarket and a pharmacy on the main road of Sevasti. Everything else can be found in Katerini.

Social Media. We're pleased about pictures and posts on our Facebook and Instagram profiles:

www.facebook.com/villa.sevasti

www.instagram.com/villasevasti

Sockets. Our sockets comply with the European standards.

Swimming. Our heated pool is located on the ground floor. It is open between 7:30 am and 9 pm. We will show you how to use the lift for wheelchair users.

Swimming school. Foti offers individual training sessions in our hotel pool or in the sea. Please contact us in advance.

Taxi. Our staff at the reception desk will call a taxi for you.

Telephone. Phone numbers within the hotel:

Rooms 1-9: 101 to 109

Rooms 10 -15: 110 to 115

Reception desk: 100

Preselect „9“ for external calls. Please consult our staff about the prices for international calls.

Travel planning. We help you planning your holiday activities. Just give us a call or write us an email.

TV. All hotel rooms are equipped with a SAT-TV on which you will receive several TV and radio channels. Pay-TV is not available.

Vegetarians / Vegans. We pamper you with delicious vegetarian and vegan meals! Please inform us in advance.

Waste disposal. Garbage containers are located outside the hotel. If you have any questions, feel free to contact our staff. In case you need a larger bin in the bathroom, please inform us in time.

Weather. At the Olympus Riviera, you can vacation all year. Between December and March, temperatures stay above freezing. In April, 20 °C are common. Mai, September and October offer pleasant temperatures of about 25 °C. At the height of summer (June to August), the sun is shining ten to twelve hours a day. Temperatures rise above 30 °C and the sea water heats up to 25 °C. 7-8 rainy days a month is the absolute maximum.

Wheelchair reparation. We help you to repair your wheelchair or refer you to a specialist.

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